

CONSULTATION DOCUMENT

**Recommendation of the Eastern Caribbean Telecommunications Authority ("ECTEL")
To the National Telecommunications Regulatory Commission ("NTRC") to consult
on
Regulatory Instruments
Consultation Doc No.1/2020
Comment on Comments**

November, 2020

1. The National Telecommunications Regulatory Commission received a submission from ECTEL containing ECTEL's recommendation for the following Regulatory Instruments:
 1. Market Assessment of Regulated and Unregulated Retail Services and Proposed Recommended Measures for Retail Services in the ECTEL Member States.
 2. Proposed changes to Regulation 17(c) of the draft Electronic Communications (Consumer Protection) Regulations (Specific Rules on Consumer Protection in the Electronic Communications Sector).
2. A copy of the Consultation Document on the Regulatory Instruments is available on the ECTEL website (www.ectel.int), the NTRC website and copies can be made available upon request from the National Telecommunications Regulatory Commission.
3. The Initial Comments period was set for **Friday 28th August, 2020 to Friday 9th October, 2020** and was later extended to **Friday 30th October, 2020**.
4. ECTEL received comments from:
 1. National Telecommunications Regulatory Commission, Dominica
 2. National Telecommunications Regulatory Commission, St. Vincent and the Grenadines
 3. Legal Drafting Unit - Grenada
 4. Cable & Wireless
 - i. Market Assessment of Regulated Retail Services and Proposed Recommended Regulatory Measures

ii. Proposed Changes to Regulation 17c (Consumer Protection)

5. These initial comments are hereto attached and ECTEL now invites comments to these comments.
6. The Comment on Comments period will run from **Wednesday 4th November, 2020 to Friday 27th November, 2020**.
7. Following the period for Comment on Comments, ECTEL's Directorate will make a final determination and recommendations on the Regulatory Instruments.
8. All Comments on Comments should be written and sent by email **no later than 4:30 pm Friday 27th November, 2020** to: -

Managing Director
ECTEL
Email: consultation@ectel.int

Disclaimer

The consultative document does not constitute legal, commercial or technical advice. The consultation is without prejudice to the legal position of ECTEL's duties to provide advice and recommendations to the Ministers with responsibility for telecommunications and the National Telecommunications Regulatory Commissions.